# State of California

**Department of State Hospitals** 

Box reserved for Personnel Section

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MSH3002 (Rev. 9/26/16)		RPA Control No.#	C&P Analyst Appro	oval Date
Employee Name		Division		
		DSH - Metropolitan State Hospital		
Position No / Agency-Unit-Class-Serial		Unit		
Class Title Psychiatric Technician (Forensic Facility)-Med Room		Location		
SUBJECT TO CONFLICT OF INTEREST CODE	CBID	WORK WEEK GROUP	PAY DIFFERENTIAL	WORKING HOURS
☐ Yes ⊠ No	R18	2		

The Department of State Hospital's mission is to provide evaluation and treatment in a safe and responsible manner, and seek innovation and excellence in hospital operations, across a continuum of care and settings. You are a valued member of the Department's team. You are expected to work cooperatively with team members and others to enable the department to meet these goals and provide the highest level of service possible. Your efforts to treat others fairly with dignity and respect are important to everyone with whom you work.

## BRIEFLY DESCRIBE THE POSITION'S ORGANIZATIONAL SETTING AND MAJOR FUNCTIONS

Psychiatric Technicians work under general supervision and, in addition to their custody responsibilities, are expected through their attitude, knowledge, and performance to facilitate the rehabilitation of patients; work to maintain order and supervise the conduct of patients, to protect and maintain the safety of persons and property; to provide a basic level of general behavioral psychiatric nursing care to patients who are mentally disordered offenders; and to participate in the overall psychiatric treatment program.

# % OF TIME PERFORMIN G DUTIES

INDICATE THE DUTIES AND RESPONSIBILITIES ASSIGNED TO THE POSITION AND THE PERCENTAGE OF TIME SPENT ON EACH. GROUP RELATED TASKS UNDER THE SAME PERCENTAGE WITH THE HIGHEST PERCENTAGE FIRST; PERCENTAGE MUST TOTAL 100%. (Use additional sheet if necessary.)

# **ESSENTIAL FUNCTIONS**

## 45%

# MEDICATION/TREATMENT

 Within the scope of licensure and certification, performs nursing procedures such as transcribing orders, administering medications and treatments, including oral medications, hypodermic injections, blood glucose monitoring (finger sticks), catheterization, enemas and taking and charting vital signs. Maintain Medication room supplies.

## **OBSERVING/ RECORDING**

- Observes and records signs, symptoms, behavior, and patient's response to medications and nursing care per policies and procedures.
- Records as part of the patient's permanent record, progress notes summarizing the physical and mental health status and progress or lack of progress in the attainment of the Treatment Plan objectives.
- Reports significant changes in the physical and/ or mental health status of the patient to the Shift Lead, Registered Nurse, or other appropriate staff.

#### PROVISION OF CARE

25%

- Provides a basic level of general psychiatric nursing care to mentally ill and emotionally disturbed patients commensurate with age patients served.
- Supervises patient's activities, including unit routines and specific group activities, as outlined in Treatment Plan.
- Provides, structures, and maintains a therapeutic milieu in collaboration with the patients and other staff.
- Uses therapeutic interventions and modalities to assist patients to regain or improve their adaptive skills and decrease maladaptive behavior.
- Facilitates Psycho Social Recovery (P.S.R) Treatment Mall activities.
- Applies mental health concepts in establishing effective therapeutic relationships with patients.
- Encourages and assists patients to develop self-reliance in activities of daily living.
- Receives visitors and encourages their interest in the patients' welfare.
- Escorts patients to intra-hospital and to outside community services.
- Is knowledgeable of patients' rights, the potential for patients abuse, either overtly or covertly, is alert for employee patients' interactions and promptly reports any adverse or suspected behavior.
- Is able to communicate with employees, visitors, families, and outside community representatives with compassion, support, and respect.

# **PROVISION OF EMERGENCY CARE**

- Is knowledgeable of unit and hospital emergency-care equipment and techniques.
- Takes appropriate action in emergency situations.
- Demonstrates and exercises skills in identification and responding to crisis management of behavior to protect people and property.
- Responds to all emergency alarms in the assigned response area.
- Knows the employee's role in the hospital's and the unit's disaster plan.

## 25% INDIVIDUAL TREATMENT PLANNING ACTIVITIES

- Collaborates with members of the treatment team in the development and implementation of treatment interventions.
- Complies with the Treatment Plan interventions to assist the patient regain or improve adaptive skills and behaviors.
- Provides the Registered Nurse with information pertinent to patient's response to the treatment interventions.
- Participates with other clinicians as a part of the treatment team, to provide the treatment for the patient.

# CONTINUOUS PERFORMANCE IMPROVEMENT

- Participates in quality assessments of Treatment Plan interventions for the biopsychological, environmental, self-care, and educational needs.
- Provides information to authorized patients or committees as assigned.

## MARGINAL FUNCTIONS

Monitor patient's laundry on units.

Unit clean-up after hours

5%

All other duties and special projects as assigned consistent with this classification.

# Other Information

#### SUPERVISION RECEIVED

The Psychiatric Technician works under the supervision of a designated shift Supervisor, the clinical supervision of the Registered Nurse, and the general Supervision of a Unit Supervisor or Supervising Registered Nurse.

## **SUPERVISION EXERCISED**

The Shift Lead may delegate and/ or assign the Psychiatric Technician to supervise unlicensed personnel such as Hospital Workers, Psychiatric Technician Assistant and Student Assistants in the direct delivery of services to patients.

# **KNOWLEDGE AND ABILITIES**

## **KNOWLEDGE OF:**

Custody procedures, and public and property protection policies; fundamentals of nursing care, general behavioral and psychiatric procedures, forensic client, patient, or inmate behavior and mental health principles and techniques involved in the care and treatment of individual or groups of developmentally or mentally disordered forensic clients, patients, or inmates; current first-aid methods; medical terminology; **pharmacology; cardiopulmonary resuscitation;**Management Assaultive Behavior techniques; hospital procedures.

#### **ABILITY TO:**

Learn and apply sound judgement for situations including the protection of persons and property; apply basic nursing knowledge, skills and attitudes; establish effective therapeutic relationships with mentally disordered forensic clients, patients; recognize symptoms requiring medical or psychiatric attention; think and act quickly in emergencies; work with a treatment team to provide occupational, recreational, vocational, and educational therapy programs for forensic clients, patients; follow directions; keep appropriate records; develop clear and concise reports of incidents; analyze situations accurately and take effective action.

# REQUIRED COMPETENCIES

#### **PHYSICAL**

Possession and maintenance of sufficient strength, agility, and endurance to perform during physically, mentally, and emotionally stressful and emergency situations encountered on the job without endangering the health and wellbeing of the incumbent, fellow employees, forensic clients, patients, inmates, or the public.

The incumbent must possess the necessary physical, mental and cognitive abilities to perform the highly specialized analytical work needed to carry out the essential duties of the position. This includes but is not limited to working with computer software and hardware, bending, stooping, twisting, walking on irregular surfaces, pushing and pulling up to 25 pounds, lifting and carrying up to 25 pounds, and repetitive fine motor and hand motion.

#### DRUG TESTING REQUIREMENT

Applicants for positions in these classes are required to pass a drug-screening test. Testing of current employees who are applicants in an examination or who are transferring is permitted only if the person does not have a current appointment to a class for which drug testing is a requirement.

## **SAFETY**

Actively supports a safe and hazard free workplace through practice of personal safety and vigilance in the identification of safety or security hazards, including infection control.

#### **CULTURAL AWARENESS**

Demonstrates awareness to multicultural issues in the workplace, which enables the employee to work effectively.

## **CPR**

Maintains current certification.

#### SITE SPECIFIC COMPETENCIES

- Knowledge of formulary medication side effects.
- Knowledge of HIPPA standards for individual privacy.
- Consistently encourages questions about medication from individuals while passing medication.
- Diabetic Monitoring and Testing.

# TECHNICAL PROFICIENCY (SITE SPECIFIC)

- Basic Computer Skills
- Medical Equipment as appropriate

## LICENSE OR CERTIFICATION

It is the employee's responsibility to maintain a license, credential, or required
registration pertinent to their classification on a current basis. Any failure to do so may
result in termination from Civil Service. Employees in this classification must:
Possess and maintain a valid license to practice as a Psychiatric Technician
issued by the California board of Vocational Nurse and Psychiatric Technicians.

# **TRAINING** - Training Category = Type II General

The employee is required to keep current with the completion of all required training.

# THERAPEUTIC STRATEGIC INTERVENTION (TSI)

Supports safe working environment; practices the strategies and intervention that promote a therapeutic milieu; applies and demonstrates knowledge of correct methods in the management of assaultive behavior. Training provided during new employee orientation.

## WORKING CONDITIONS

#### **EMPLOYEE IS REQUIRED TO:**

- Report to work on time and follow procedures for reporting absences;
- Maintain a professional appearance;
- Appropriately maintain cooperative, professional, and effective interactions with employees, patients/clients, and the public.
- Comply with hospital policies and procedures.
- The employee is required to work any shift and schedule in a variety of settings throughout the hospital and may be required to work overtime and float to other work locations as determined by the operational needs of the hospital.

All employees are required to have an annual health review and repeat health reviews whenever necessary to ascertain that they are free from symptoms indicating the presence of infection and can safely perform their essential job functions.

Regular and consistent attendance is critical to the successful performance of this position due to the heavy workload and time-sensitive nature of the work.

The incumbent routinely works with and is exposed to sensitive and confidential issues and/or materials and is expected to maintain confidentiality at all times.  The Department of State Hospitals provides support services to facilities operated within the Department. A required function of this position is to consistently provide exceptional customer service to internal and external customers.  I have read and understand the duties listed above and I can perform these duties with or without reasonable accommodation. (If you believe reasonable accommodation is			
necessary, discuss your concerns with the Office  Employee's Signature	of Human Rights).  ———————————————————————————————————		
I have discussed the duties of this position with a to the employee named above.  Supervisor's Signature	Date		